



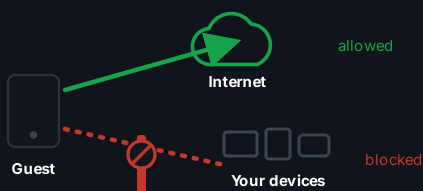
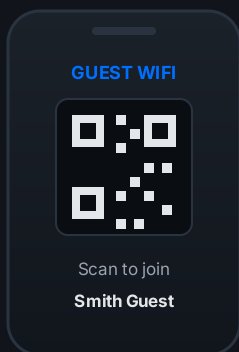
WILLFUL AUTOMATION

INNOVATIVE TECHNOLOGY
SOLUTIONS

CLIENT GUIDE · GUEST WIFI

Give visitors WiFi without giving them your house.

A guest network is a separate WiFi just for visitors. They get internet. They don't get to your devices, your files, or your real password. Here's why it's worth using, and how to hand it out in seconds.



Guests get the internet and nothing else. Your computers, cameras, locks, and files sit on the other side of a wall they can't cross.

Installed and supported by **Willful Automation**

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THE SHORT VERSION

Same internet. Separate space.

A guest network runs alongside your regular WiFi. It hands out internet to visitors while keeping them away from everything you own. You already have one. This is how to get the most out of it.



Same speed, own lane

Guests get the same fast connection on a separate lane. It doesn't slow down or interfere with your regular WiFi.



Your devices stay private

Phones on the guest network can't see your computers, cameras, smart locks, or shared files. They reach the internet, full stop.



Your real password stays yours

Hand out the guest password freely. Your main WiFi password, the one that protects everything, never leaves the house.



Two good reasons to use it

Think of your home WiFi like your house. Your main network is everything inside: the bedrooms, the filing cabinet, the safe. A guest network is the front porch. People can sit out there and use the WiFi, but they never get inside.

Visiting devices can't reach your stuff

When someone connects a phone or laptop, you have no way to know what's on it. On your **main** network,

that device can potentially reach everything else on it: your computers, files, security cameras, smart locks, and thermostat. On the **guest** network, it can only reach the internet. It's walled off from your home.

Your password doesn't spread

Give out your main password and it ends up saved on every phone that's ever visited, texted to a friend, or written on a note by the router. The guest network has its **own** password. If it ever gets out, we change that one in a minute and your main network is untouched.

The simple rule

If they don't live in the house, they go on guest. Visitors, houseguests, the dog sitter, a contractor, the kids' friends. They all get internet, and your home stays private.



Make guest the only WiFi you hand out. Keep your main password inside the household. The moment it's on a visitor's phone, you've lost track of where it lives.

1

Hand out your guest WiFi

Two easy ways: show a code your guest scans, or read them the password. Either takes a few seconds, and no one has to type a long password.

1

Open the UniFi Network app

On your phone, open the **UniFi** app and sign in. It's the same account as your cameras, if you have them.

2

Go to Settings, then WiFi

Tap your guest network in the list. It's usually named something like **"Smith Guest."**

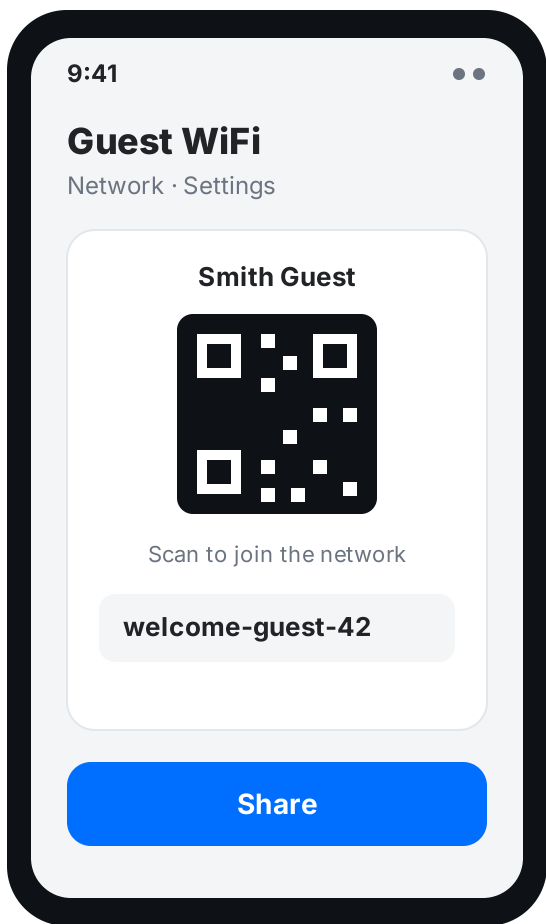
3

Share the code or the password

Tap **Share**. Hand your phone to the guest to scan the QR code, or read them the password. They're online right away.



Want a printed code by the door? Ask us and we'll make a small sign guests scan to get on. Handy for short-term rentals, offices, and parties, so you're not reading out a password all night.



WHEN TO REACH FOR IT

Anyone who isn't household.

The guest network isn't only for parties. It's the right answer any time something needs internet but has no business reaching your computers and files.

EVERYDAY

Visitors and houseguests

Friends, family, the sitter, anyone stopping by. They get WiFi in seconds and your home stays private.

SMART DEVICE

Cheap WiFi gadgets

Off-brand plugs, bulbs, and cameras are the weakest things on most networks. Keeping them off your main network means a flimsy gadget can't become a way in. Ask us to set this up.

WORK

Contractors and helpers

Anyone working in the home who needs internet but has no reason to touch your computers, cameras, or files.

KEEP IT SIMPLE

A short list of do and don't.

There's almost nothing to manage.
These few habits are all it takes.

Do

- + Give every visitor the guest network, not your main WiFi.
- + Use the QR share so nobody has to type a password.
- + Tell us if you want the guest password changed. It takes a minute and your main WiFi is untouched.

Don't

- Don't post your main WiFi password where guests can see it.
- Don't worry about guests "using up" your internet. We can cap the guest side so it never crowds out your own devices.
- Don't rename or reset networks from the app. If something looks off, call us. The fix is usually remote.

QUESTIONS CLIENTS ASK

Good to have answered.

Does a guest network slow down my internet?

No. Guests share the same internet line coming into the building, but the guest WiFi runs alongside your main network without interfering with it. If you ever host a crowd, we can cap the guest side so it never crowds out your own devices.

Can guests see my computers, cameras, or files?

No, and that's the whole point. Devices on the guest network are walled off from everything on your main network. They can reach the internet and nothing else.

Do I have to set this up?

No. If we built your network, the guest WiFi is already there. You just hand out its name and password, or the QR code. If you're not sure whether yours is turned on, ask and we'll check.

What if my guest password gets out?

Tell us and we'll change it. It takes a minute, and your main WiFi password is untouched, so nothing else needs to be redone. That's exactly why keeping visitors on guest is worth it.

Is one guest network enough for a whole party?

Yes. A guest network handles plenty of devices at once. For a very large event or a busy office, mention it and we'll make sure it's sized right ahead of time.

Can I name the guest network myself?

Sure. Tell us what you'd like it called. Many people use something like "[Your Name] Guest." We can also set a password that's easy to read aloud if you'd rather skip the QR code.

Should my smart-home gadgets go on the guest network?

Often yes, or on a separate network just for gadgets. Cheap WiFi devices are the easiest target on a home network, so keeping them away from your computers and phones is a smart move. We can set that up for you.



Want it set up, named, or a code by the door?

Call or text and we'll turn on your guest WiFi, name it how you like, and print a scan-to-join code if you want one. It's your equipment; we make it easy.

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